# **Manufacturing and services**

## Manufacturing and services was highly appeared to the American American

Here are some of the **manufacturing industries** that make up the **manufacturing sector**.

aerospace planes and space vehicles cars (BrE) automobiles (AmE) computer hardware computers, printers, etc. construction buildings defence (BrE) weapons defense (AmE) electronics mobile phones, etc. food processing canned, frozen, etc. foods household goods washing machines, refrigerators, etc. medicines pharmaceuticals steel a strong metal used in the manufacturing of machinery and cars textiles cloth and clothes

Here are some of the services or service uring industries that make up the service sector.

call centres (BrE) call centers (AmE)	dealing with orders, complaints, etc. from customers by phone	
catering	restaurants, bars, etc.	
computer software	instructions for computers	
financial services	banking, insurance, etc.	
healthcare	medical care	
leisure	cinemas, sport, etc.	
media	books, newspapers, film, television	
property (BrE) real estate (AmE)	buying, selling and managing buildings	
retail	shops	
telecommunications	phone, internet services	
tourism	travel and holidays	

#### Note

You use all these names in front of **industry** to talk about particular industries. You usually drop the **s** from **cars**, **automobiles**, **pharmaceuticals** and **textiles**: **the automobile industry**, etc.



### **B** Countries and their industries

**Industry** (uncountable) is the production of materials and goods. An industry is a particular type of business activity. The related adjective is **industrial**. Here is how industry has developed in Brazil.

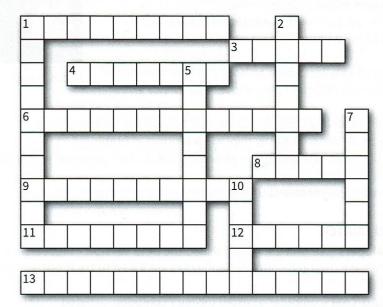
1950s and 60s	1970-2000	Today	
In 1950, Brazil was a relatively poor country, with most people living and working on the land. The government decided to industrialize, and one of the new emerging industries in the 60s was the building of aircraft.	The Brazilian economy developed in many different areas: growth industries ranged from light industries such as textiles and telecommunications equipment to heavy industries like steel production.	Brazil's economy is <b>diversified</b> , with many different industries: the service sector makes up 70.8 per cent, industry 24 per cent and agriculture 5.2 per cent.	

### **Exercises**

Look at A Which industry or service is each of these companies in?

1 Microsoft 3 Glaxo Smith Kline 5 Kia 7 Banco Santander 4 Boeing 2 Terra 6 Time Warner 8 Gap

- 2 A company will have to deal with problems that are specific to its industry. Match each problem (1-5) with one of the industries in A
  - 1 buying a new building and being unable to find people to rent it
  - 2 holidaymakers arriving to find that their hotel is not finished
  - 3 lending to someone who cannot repay the loan
  - 4 selling weapons to governments that people do not approve of
  - 5 making drugs that poor countries cannot afford
- 3 Complete the crossword with the correct form of words from A and B



#### Across

- 1 plane and rocket industry (9)
- 3 metal industry (5)
- 4 an industry that doesn't sell goods (7)
- 6 making things (13)
- 8 television, music, the internet (5)
- 9 related to industry or industries (10)
- 11 describing a new industry (8)
- 12 describing an industry that is getting bigger (6)
- 13 making drugs (15)

#### Down

- 1 making cars: the industry (10)
- 2 making weapons (7)
- 5 serving food and drink, rather than making them (8)
- 7 keeping people well:
- 10 making televisions rather than steel:

 : I		1-
ına	IISTr\/	15
 III I C	usti y	10

### Over to you

- · What products are manufactured in your country, and where?
- How diversified is your country's economy?